

My Sister Lives On

Lidia Hernández lost her sister, Karen Hernández, in a motorcycle accident in 2014. However, Lidia knows that Karen's spirit lives on through the lives she saved and healed as a donor.

Karen devoted much of her time to helping others before she passed away at 18. She worked alongside Lidia, serving food to patients at St. Joseph's Hospital and Medical Center in Phoenix. The tight-knit family shares Karen's giving spirit. Her mother, Graciela Sánchez, also works at the hospital, helping out in the general surgical room.

Karen's generous nature shone through in how she treated others. She was a sweet and caring person with a soft spot for animals. At school, she helped students with special needs.

Karen registered as a donor at 16. She shared her decision on Facebook, explaining that she had registered in honor of the people who passed away in the attacks of Sept. 11, 2001.

Because of this act of generosity, Karen was able to save five lives and heal countless others. Although Lidia tears up when she talks about her sister, she says that Karen's decision to donate has given her family comfort. "It feels good to know that the last thing we did to honor my sister was fulfill her wish to be a donor. Donation gave us closure because it gave us more time with my sister."

Recently, Karen's family received a letter from her heart recipient, a 62-year-old woman in Yuma. The woman expressed her immense gratitude for Karen's gift.

Clutching the letter with tears in her eyes, Lidia explained, "It feels like it's my sister telling us that she's OK."



Lidia Hernández holds a picture of her sister, Karen. Lidia says that donation gave her family comfort after Karen passed away in 2014.

Organ Donation

	2014		2015	
	Trauma Centers	All Other Hospitals	Trauma Centers	All Other Hospitals
Organ Donors	99	59	105	60
Organ Donors After Circulatory Death	30	13	23	16
Organ Potential Rate	53.4%	56.4%	57.1%	53.1%
Organ Conversion Rate	75.4%	83.8%	78.4%	73.2%
Organs Per Donor	3.21	3.00	3.33	2.75

Ocular & Tissue Donation

	2014		2015	
	Trauma Centers	All Other Hospitals	Trauma Centers	All Other Hospitals
Ocular Donors	174	461	267	526
Ocular Conversion Rate	34.9%	39.4%	40.9%	43.0%
Tissue Donors	249	691	262	581
Tissue Conversion Rate	36.9%	35.8%	37.4%	38.8%

Donation Overview

	2014		2015	
	Trauma Centers	All Other Hospitals	Trauma Centers	All Other Hospitals
Deaths Reported	3,769	11,047	4,434	11,183
Referral Compliance Rate	99.3%	99.2%	99.3%	99.4%

**Donation terms defined on inside page*



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Donor Network of Arizona

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2015

165 organ donors
saved 433 lives.

67 percent of
Arizona donor
heart valves were
transplanted to
pediatric patients.

1,154 eye
donors gave the
gift of sight.

calendar of events

April

Health Care for Hope
HealthCareForHope.org

April 15

National Blue & Green Day
*Celebrate Donate Life Month by sporting
blue and green apparel!*

April 10

Donate Life Day at the Diamondbacks
Chase Field

To order tickets, contact:
jimperial@dbacks.com
602-462-4113
DonateLifeAtTheDbacks.org

June 13

Health Care for Hope Awards Breakfast
Anne.Ackroyd@dnaz.org

Health Care Connection

A newsletter published by Donate Life Arizona



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Contributors:

Tim Brown
Leslie Futral
Sara Pace Jones

Writers and Editors:

Anne Ackroyd
Alexa Haynes
Jacqueline Keidel
Kris Patterson
Ariana Peery
Miranda Reddy

Comforting Donor Families

After just one month as a critical care nurse at Abrazo West Campus, Amber Snelling learned that she was assigned to a donation case. Eric Johnson,* a registered donor, had been declared brain-dead at the hospital.

At the time, Snelling knew little about donation.

"I didn't know anything about Donor Network of Arizona (DNA)," says Snelling. "Then I saw how involved and organized everyone was. I thought, 'This is amazing.'"

Snelling worked extra shifts to be with Johnson's family, alongside DNA coordinators. She wanted to help his loved ones remember Johnson as he was in life, not as he was in the hospital bed.

"Eric had passed away, so we weren't trying to nurse the patient back to health, but we were trying to be there for his family," says Snelling.

Snelling was inspired to comfort the grieving family, and rushed to the drug store. With her own money, she purchased Johnson's favorite scented body wash. Before his family returned to the hospital to say goodbye, Snelling and her co-workers gave Johnson a sponge bath.

When Johnson's mother arrived, she embraced her son, inhaled deeply and wept.

"Scent sticks with people. We know exactly how our loved ones smell," says Snelling. "I wanted Eric's mom to remember her son's smell and keep that important memory with her."



Registered Nurse Amber Snelling champions organ, eye and tissue donation every day at Abrazo West Campus.

Snelling has since been involved in several donor cases, and has become a dedicated champion for organ, eye and tissue donation.

"When I was working with Eric, I felt like I was doing something beyond this world, something tremendously good," says Snelling. "Donation makes a difference."

DNA extends its deepest thanks to Snelling for the incredible care and compassion she provides donors and their families.

**Name changed to protect donor and donor family anonymity*

Greetings

From President and CEO, Tim Brown
Donor Network of Arizona

Imagine receiving a gift that allowed you to participate in life's most precious moments. Do you envision playing with your children, walking your dog or catching a touchdown pass on the football field? Thanks to 883 generous donors in Arizona last year, thousands of people will receive the life-healing gift of musculoskeletal tissue donation. In fact, there were more musculoskeletal tissue recoveries performed statewide in 2015 than in any prior year. As each tissue donor can heal up to 50 lives, the ripple of this generosity could directly touch 42,250 people. When you consider the impact on the families of these recipients and their donors, the ripple grows exponentially.

In addition to the lives healed by donated tissue last year, 165 organ donors saved 433 lives, and 1,163 ocular donors gave the gift of sight. The trend of generosity has continued in 2016. In January, 28 Arizona donors saved an incredible 87 lives, more than any prior month. These selfless gifts give hope to more than 2,300 Arizonans currently awaiting an organ transplant.

This lifesaving work is made possible by the support of DNA's hospital and health care partners. By building a culture of



Tim Brown, pictured in a yellow jacket, poses alongside donor families and recipients at the 2016 Fiesta Bowl Parade. DNA supporters marched in the parade on Jan. 2, 2016 to honor those who have given or received the gift of life.

support for donation, keeping staff informed of current donation information and streamlining donation processes, hospitals make the most of every opportunity to save and heal lives. We are grateful to have Arizona's outstanding health care community on our team! On behalf of DNA, I would like to thank you for championing the gift of life.

Providing Vital Donation Education



Members of DNA's Donor Program Development Department, pictured above, provide donation education to hospital and health care partners.

As the state's federally designated organ procurement organization, Donor Network of Arizona (DNA) is dedicated to providing education on organ, eye and tissue donation to its health care partners. The department of Donor Program Development (DPD) strives to build meaningful partnerships with hospitals and provide current donation information to the health care community. DPD offers education on donation, ranging from new employee orientation to advanced classes for nurses.

Because of the intricacy and scope of donation, comprehensive education is important for all health care professionals. DPD's educational programs are designed to provide health care workers with a strong understanding of their role in organ, eye and tissue donation. DPD also helps hospitals meet regulatory requirements set by the Center for Medicare & Medicaid Services.

"It takes the entire health care community to facilitate organ and tissue donation and ensure that families are given the opportunity to donate. Every day we work to meet our mission, 'to make the most of life through the gift of organ and tissue donation' through our partnerships in the health care community," says Leslie Futral, director of DPD. By providing proper training and accurate information, DNA prepares medical professionals to make the most of every opportunity to save and heal lives.

Donation education classes are held on-site at hospitals. Classes are advertised internally, and frequency is based on demand. For more information, or to register, contact your hospital development coordinator. To inquire about getting in touch with your hospital's coordinator, email Melissa Gallagher at Melissa.Gallagher@dnaz.org.

DID YOU KNOW?

More than 2,300 Arizonans are waiting to receive a lifesaving transplant.

Hospital	Organ Donors		Organ Conv. Rate	Planned Donation Rate	Deaths Reported	Referral Comp. Rate	Ocular Donors	Ocular Conv. Rate	Tissue Donors	Tissue Conv. Rate
	Total	After Circulatory Death								
Abrazo Arizona Heart Hospital	3	1	75%	100%	88	98.9%	8	53%	8	40%
Abrazo Arrowhead Campus	2	1	33%	100%	187	100.0%	14	64%	15	54%
Abrazo Central Campus	3	0	38%	63%	227	99.1%	17	61%	15	48%
Abrazo Maryvale Campus	1	0	100%	---	138	99.3%	9	30%	7	23%
Abrazo Scottsdale Campus	1	1	50%	100%	175	100.0%	11	50%	13	54%
Abrazo West Campus	4	2	33%	75%	376	100.0%	33	41%	31	39%
Acuity Specialty Hospital of Arizona in Mesa	0	0	---	---	39	97.5%	1	50%	1	33%
Acuity Specialty Hospital of Arizona in Sun City	0	0	---	---	13	92.9%	0	0%	0	0%
Banner Baywood Medical Center	2	1	100%	100%	449	99.6%	14	45%	16	36%
Banner Boswell Medical Center	2	2	100%	100%	362	98.9%	16	47%	14	36%
Banner Casa Grande Regional Medical Center	0	0	---	---	165	98.8%	8	30%	9	32%
Banner Del E. Webb Medical Center	4	0	80%	100%	370	100.0%	22	59%	24	47%
Banner Desert Medical Center	8	2	50%	90%	581	99.3%	32	46%	31	41%
Banner Estrella Medical Center	0	0	0%	100%	314	99.1%	15	37%	18	39%
Banner Gateway Medical Center	1	1	100%	100%	165	100.0%	11	69%	13	65%
Banner Goldfield Medical Center	0	0	---	---	36	100.0%	5	50%	3	33%
Banner Heart Hospital	1	1	33%	100%	154	100.0%	5	36%	10	48%
Banner Ironwood Medical Center	0	0	---	---	63	98.4%	7	64%	5	36%
Banner Page Hospital	0	0	---	---	22	95.7%	2	50%	2	40%
Banner Thunderbird Medical Center	4	1	67%	100%	480	99.4%	24	52%	27	42%
Banner – University Medical Center Phoenix	13	2	54%	83%	705	98.5%	23	30%	21	27%
Banner – University Medical Center South Campus	2	1	67%	100%	180	100.0%	5	31%	10	38%
Banner – University Medical Center Tucson	18	4	60%	95%	645	99.5%	35	42%	32	37%
Benson Hospital	0	0	---	---	19	95.0%	2	67%	2	50%
Canyon Vista Medical Center	0	0	---	---	167	98.2%	15	60%	14	50%
Carl T. Hayden VA Medical Center	0	0	---	---	140	100.0%	4	80%	4	57%
Carondelet Holy Cross Hospital	0	0	---	---	24	100.0%	2	40%	1	20%
Carondelet St. Joseph's Hospital	2	0	20%	75%	485	99.8%	17	59%	15	38%
Carondelet St. Mary's Hospital	2	1	40%	75%	386	99.7%	14	33%	16	30%
Casa De La Paz	0	0	---	---	137	100.0%	2	18%	1	17%
Chandler Regional Medical Center	3	0	33%	83%	545	99.3%	31	41%	35	43%
Chinle Comprehensive Health Care Facility	0	0	---	---	104	98.1%	1	25%	1	20%
Cobre Valley Community Hospital	0	0	---	---	30	96.8%	4	50%	5	45%
Cochise Regional Hospital	0	0	---	---	13	92.9%	2	67%	2	50%
Copper Queen Community Hospital	0	0	---	---	15	100.0%	0	0%	1	50%
Cornerstone Hospital of Southeast Arizona	0	0	---	---	18	100.0%	0	0%	0	0%
CTCA at Western Regional Medical Center	0	0	---	---	11	100.0%	1	50%	0	---
Flagstaff Medical Center	5	0	45%	90%	354	100.0%	18	33%	14	25%
Florence Hospital at Anthem	0	0	0%	0%	36	100.0%	2	22%	3	33%
Gilbert Hospital	0	0	---	---	17	94.4%	4	57%	4	57%
Havasu Regional Medical Center	0	0	---	---	164	98.8%	12	55%	13	37%
Healthsouth Rehab Hospital of Southern Arizona	0	0	---	---	1	100.0%	0	---	0	---
Healthsouth Rehabilitation Hospital of Tucson	0	0	---	---	1	100.0%	0	---	0	---
HonorHealth Deer Valley Medical Center	1	0	33%	67%	241	100.0%	15	41%	16	34%
HonorHealth John C. Lincoln Medical Center	25	5	76%	94%	455	99.3%	44	49%	47	48%
HonorHealth Rehabilitation Hospital	0	0	---	---	1	100.0%	0	---	1	100%
HonorHealth Scottsdale Osborn Medical Center	4	3	40%	71%	424	99.1%	36	48%	32	41%
HonorHealth Scottsdale Shea Medical Center	1	1	100%	---	342	98.8%	10	29%	17	38%
HonorHealth Scottsdale Thompson Peak Medical Center	1	0	100%	100%	103	99.0%	1	17%	2	33%
Hopi Health Care Center	0	0	---	---	8	88.9%	0	0%	0	0%
Hu Hu Kam Memorial Hospital	0	0	---	---	4	100.0%	2	67%	2	50%
Kindred Hospital - Northwest Phoenix	0	0	---	---	44	100.0%	0	0%	1	25%
Kindred Hospital - Phoenix	0	0	---	---	31	96.9%	1	100%	0	---

Hospital	Organ Donors		Organ Conv. Rate	Planned Donation Rate	Deaths Reported	Referral Comp. Rate	Ocular Donors	Ocular Conv. Rate	Tissue Donors	Tissue Conv. Rate
	Total	After Circulatory Death								
Kindred Hospital - Tucson	0	0	---	---	23	92.0%	0	0%	0	0%
Kingman Regional Medical Center	0	0	0%	100%	286	100.0%	18	46%	14	35%
La Paz Regional Hospital	0	0	---	---	26	100.0%	1	20%	2	29%
Little Colorado Medical Center	0	0	---	---	30	100.0%	0	0%	0	0%
Maricopa Medical Center	10	3	71%	70%	231	99.6%	12	41%	14	40%
Mayo Clinic Hospital	3	1	60%	100%	195	100.0%	12	52%	14	50%
Mercy Gilbert Medical Center	2	0	67%	100%	173	99.4%	8	50%	14	48%
Mount Graham Regional Medical Center	0	0	---	---	45	100.0%	1	33%	1	50%
Mountain Vista Medical Center	2	0	100%	100%	203	99.5%	12	60%	14	56%
Northern Cochise Community Hospital	0	0	---	---	29	93.5%	0	0%	0	0%
Northwest Medical Center	1	0	50%	100%	332	99.7%	19	51%	16	44%
Northwest Medical Center - Oro Valley	3	0	100%	100%	96	100.0%	9	53%	8	44%
Payson Regional Medical Center	0	0	---	---	45	100.0%	3	43%	4	50%
Phoenix Children's Hospital	5	1	63%	100%	90	100.0%	5	56%	6	35%
Promise Hospital of Phoenix	0	0	---	---	77	93.9%	0	0%	1	17%
Sage Memorial Hospital	0	0	---	---	15	100.0%	0	0%	0	0%
Select Specialty Hospital - Phoenix	0	0	---	---	32	100.0%	2	100%	2	67%
Select Specialty Hospital - Phoenix Downtown	0	0	---	---	16	100.0%	0	---	0	0%
Select Specialty Hospital - Scottsdale Osborn	0	0	---	---	19	100.0%	0	0%	0	0%
St. Joseph's Hospital & Medical Center	18	3	55%	87%	609	99.3%	30	37%	30	33%
St. Joseph's Westgate Medical Center	0	0	---	---	15	93.8%	2	25%	2	29%
St. Luke's Medical Center	1	0	50%	100%	87	98.9%	3	20%	3	17%
Summit Healthcare Regional Medical Center	0	0	---	---	96	97.0%	4	22%	5	23%
Tempe St. Luke's Hospital	2	0	100%	---	84	100.0%	7	44%	10	48%
Tséhootsooi Medical Center	0	0	---	---	41	100.0%	0	0%	0	0%
Tuba City Regional Health Care	0	0	---	---	56	100.0%	0	0%	0	0%
Tucson Medical Center	1	1	25%	75%	707	99.7%	15	38%	22	37%
USPHS - San Carlos Indian Hospital	0	0	---	---	5	100.0%	0	0%	0	0%
USPHS - Sells Indian Hospital	0	0	---	---	5	100.0%	0	0%	0	0%
USPHS - Whiteriver Indian Hospital	0	0	---	---	22	100.0%	0	0%	0	0%
VA Medical Center-Prescott	0	0	---	---	117	100.0%	0	0%	1	50%
VA Medical Center-Tucson	0	0	---	---	294	100.0%	6	43%	8	50%
Valley View Medical Center	0	0	---	---	61	100.0%	4	29%	2	14%
Verde Valley Medical Center	2	0	100%	---	147	96.7%	7	41%	11	46%
Western Arizona Regional Medical Center	0	0	---	---	194	99.5%	14	44%	18	45%
White Mountain Regional Medical Center	0	0	---	---	11	100.0%	1	100%	1	100%
Wickenburg Community Hospital	0	0	---	---	13	100.0%	2	67%	2	67%
Yavapai Regional Medical Center - East	0	0	---	---	68	100.0%	8	62%	9	60%
Yavapai Regional Medical Center- West	0	0	---	---	217	100.0%	18	53%	18	47%
Yuma Regional Medical Center	2	0	50%	75%	551	99.8%	13	23%	17	23%
Total	165	39	---	---	15754	99.3%	804	42%	854	38%

Deaths Reported

The number of patient deaths that occurred at a hospital

Ocular Conversion (Conv.) Rate

The number of ocular donors who were recovered expressed as a percentage of patients who are medically suitable for ocular donation

Organ Conversion (Conv.) Rate

The number of organ donors who were recovered for transplant expressed as a percentage of patients who are medically suitable and brain dead

Organ Donors After Circulatory Death

Organ donors from whom an organ was recovered after being declared dead by cardio-respiratory criteria

Organs Per Donor

Number of organs recovered for the purposes of transplantation

Organ Potential Rate

The number of organ donors that were recovered for transplant expressed as a percentage of patients who are medically suitable regardless of brain death declaration

Planned Donation Rate

The percentage of organ donation conversations that follow hospital policy and the plan for each case as agreed upon by Donor Network of Arizona (DNA) and the healthcare team

Referral Compliance (Comp.) Rate

The percentage of deaths that were referred to DNA

Tissue Conversion (Conv.) Rate

The number of tissue donors who were recovered expressed as a percentage of patients who are medically suitable for tissue donation